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Dear Customer

Subject : "C" Series electric actuator replacement

The purpose of this document is to inform you of the obsolescence of the Biffi "C" Series electric actuator, and to present currently-offered replacements for this product.

- The Biffi "C" Series electric actuator is a product that was made obsolete in 1999. Subsequently, support for this product was discontinued completely in 2012.
- The Biffi "C" Series electric actuator has been replaced by the Bettis XTE3000 and Biffi ICON3000 electric actuators. These two new products are identical except for:
  - Branding (XTE3000 = Bettis, ICON3000 = Biffi)
  - Control software (XTE3000 = DCMLink, ICON3000 = Biffi A-Manager).
- The Bettis XTE3000 and Biffi ICON3000 are modern intelligent, multi-turn electric actuators that improve and expand upon the functionality of the obsolete Biffi "C" Series.

For further information or clarification, please contact me per the contact details outlined on this letter.

Kind regards,

A handwritten signature in blue ink that reads "Sean Donald".

Sean Donald